

## OFFICIAL RESPONSES TO VENDOR QUESTIONS RFP-2022-DPHS-04-INFEC

No.	Question	Answer
1.	Paragraph 3.2.2 Page 5	Project Firstline is a two part project.
	What assessment data will be made available for use in determining training needs?	<ol> <li>The first part is designed to identify the training needs and how individuals prefer to receive information. To collect this information the Department will be distributing a survey to statewide healthcare personnel who work in health related settings.</li> </ol>
		<ol> <li>Following the survey, the Department will conduct listening sessions to collect qualitative data on training needs and how individuals would prefer to receive information.</li> </ol>
		The data from the assessments and listening sessions will be provided to the selected Vendor to determine training needs.
	Paragraph 3.2.3 Page 6	a) According to Granite Stats there are:
2.	a) What is the estimated number of statewide healthcare personnel that fit into each of the listed healthcare settings?	<ul> <li>Long term care facilities: 4,752 estimated staff</li> <li>Acute Care Hospitals: 28,120 estimated staff</li> <li>Disability Provider Services: 871 estimated staff</li> <li>Home Health: 563 estimated staff</li> <li>Adult Day Care: 4,051 estimated staff</li> <li>Assisted Living Facilities: 6,480 estimated staff</li> <li>Outpatient: 4,843 estimated staff</li> <li>Hemodialysis: 500 estimated staff</li> </ul>



No.	Question	Answer
	b) What is the target participation percentage of this total audience?	b) The Department does not anticipate that all staff members will require training. The target population will be based on the learning needs assessments and the listening sessions. The Department's goal is to develop materials that can be applicable to multiple occupations and setting types.
	c) Can training audiences be compelled or incentivized to	<ul> <li>The selected Vendor may incorporate participation incentives into their training plans.</li> </ul>
	participate in these sessions?	d) No. However, the materials can be incorporated into a training program. CDC's training materials can be found here: <a href="https://www.cdc.gov/infectioncontrol/projectfirstline/training/index.">https://www.cdc.gov/infectioncontrol/projectfirstline/training/index.</a>
	d) Do you anticipate the materials created by the CDC will be usable as-is for Instructor-led training?	html
3.	Paragraph 3.2.4 Page 6 Can you clarify the difference between on-line training and virtual training?	Online training uses web-based tools which allows trainers to post resources and assignments online for trainees to navigate and complete independently. This method is self-driven and the trainee is solely responsible for navigating through the coursework.
		Virtual training involves a live trainer who provides instructions in real- time, allows for discussion and clarification; and is adaptable to best meet the needs of the trainee.



## Paragraph 3.2.5 Page 6

- a) Is the intent of conducting both virtual and in-person sessions to make similar training available to more participants or is the intent that the virtual and in-person classes present different content?
- 4. b) Will logistical tasks associated with in-person training (e.g. training site identification and procurement) be handled by the selected Vendor?
  - c) Is there a virtual training platform already in place or would the platform need to be provided by the selected Vendor?

- a) The Department's goal is to ensure the target population will receive the training materials in a manner that meets their needs. Some topics may benefit from in-person training such as donning and doffing of personal protective equipment. If the target population expresses that pre-developed videos would be more beneficial than in-person training, the selected Vendor and the Department can distribute a training video instead of conducting in-person training.
- b) The selected Vendor will work with the Department's NH HAI Program on the logistical tasks. However, the selected Vendor is the primary party responsible for logistical tasks.

c) The Department has access to Zoom. However, the selected Vendor can use different platforms at the selected Vendor's expense.